BISSELL®

SPOTCLEAN® PROHEAT®
USER GUIDE

More of a video person? Look for this icon and go online for an instructional how-to video at www.BISSELL.com

5207, 9749 SERIES

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR PORTABLE DEEP CLEANER.

When using an electrical appliance, basic precautions should be observed, including the following:

⚠WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

» Connect to a properly grounded outlet only. See grounding instructions. Do not modify the 3-prong grounded plug.

» Do not leave appliance when it is plugged in. Unplug from outlet when not in use and before servicing.

» Do not expose to rain. Store indoors.

» Do not allow to be used as a toy. Close attention is necessary when used by or near children.

» Do not use for any purpose other than described in this User's Guide. Use only manufacturer's recommended attachments.

» Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.

» Always install float before any wet pick-up operation.

» Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.

» Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.

» Do not handle plug or appliance with wet hands.

» Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.

» Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

» Turn off all controls before plugging or unplugging appliance.

» Use extra care when cleaning on stairs.

» Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosine, etc.) or use in areas where they may be present.

» Do not use appliance in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.

» Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).

» Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

» Use only BISSELL cleaning products intended for use with this appliance to prevent internal component damage. See the Cleaning Fluid section of this guide.

» Keep appliance on a level surface.

» Do not carry the appliance while in use.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

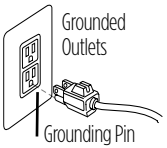
This model is for household use only. Commercial use of this unit voids the manufacturer's warranty.

⚠WARNING

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. DO NOT MODIFY THE PLUG. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the illustration. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.



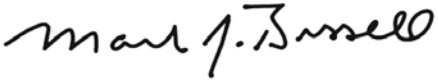
Thanks for buying a BISSELL portable deep cleaner

We're glad you purchased a BISSELL SpotClean deep cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL SpotClean deep cleaner is well made, and we back it with a limited two year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL SpotClean deep cleaner.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman & CEO

Safety Instructions 2

Product View 4

Assembly 5

Operations 5-7

Maintenance & Care 8

Troubleshooting 9

Accessories 10

Warranty 11

Consumer Care 11

Product Registration 12

Tips

» Deep cleaning stairs and high-traffic areas on a regular basis helps prolong carpet life.

» Check upholstery stuffing before cleaning. Colored stuffing may bleed through the fabric when it becomes wet.

» Before turning off the machine, suction up clean water to thoroughly rinse out the interior of the flex hose. Then, lift the cleaning tool and point it upwards to drain any remaining water into the dirty water/collection tank.

Product View

1 Clean Water/Solution Tank
2 Power Button
3 Dirty Water Tank
4 Flex Hose Clip
5 Flex Hose
6 Power Cord
7 Quick Release™ Cord Wrap
8 Deep Stain Tool
9 3" Tough Stain Tool
10 Hose Grip Bracket

Cleaning fluid

Keep plenty of genuine BISSELL Cleaning Solution on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning solutions may harm the machine and may void the warranty.

BISSELL Oxy Boost formula for carpet & upholstery

BISSELL Renew Boost formula for carpet & upholstery

BISSELL Prevent Boost formula for carpet & upholstery

BISSELL 2X Portable Machine Spot & Stain Formula

BISSELL 2X Portable Machine Pet Stain & Odor Formula

⚠WARNING

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the deep cleaner.

⚠WARNING

Use only BISSELL portable machine formula (with boost if desired) in your cleaner. Use of cleaning formulas which contain lemon or pine oil may damage this appliance and void the warranty. Chemical spot cleaners or solvent-based soil removers also should not be used. These products may react with the plastic materials used in your cleaner, causing cracking or pitting.

Assembly

Go to www.BISSELL.com and search "5207 SpotClean Videos"

⚠WARNING

Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

Assembling your portable machine is a simple process.

1. Slide the flex hose clip into the opening on the front of the machine. You will hear a "snap" when it is locked into place.

2. Snap the hose grip bracket into the back of the machine on the clean tank side. Wrap the flex hose around the unit and snap hose grip into bracket.

3. Attach the cord wrap by snapping it into place on the collection tank side of the machine. Wrap the power cord around the cord wrap. Snap the second tool storage (select models) into the back of the machine between the cord wrap and hose grip bracket.

1.

2.

Operations

Getting ready

1. To fill the clean water/solution tank

a. Remove the tank by lifting it straight up and away from the unit.

b. Pull on the black tab to reveal tank opening. The plug rotates out of the way for easy filling.

c. FOR LARGE MESS: Follow the fill lines on your clean tank to add the correct amount of hot tap water (140°F/60°C MAX), portable machine formula, and 1oz of BISSELL Boost.

FOR SMALL MESS: Follow the fill lines on your clean tank to add the correct amount of hot tap water (140°F/60°C MAX), and portable machine formula. **DO NOT BOIL OR MICROWAVE WATER.**

d. Replace the plug by rotating into place and pressing gently onto tank.

e. Replace the tank by lining up tank bottom with indentations on machine. Press down firmly on tank to secure in position.

1a.

1b.

1e.

3.

4.

2. Release the flex hose from the hose grip bracket. Unwrap flex hose completely from around the unit.

3. Select desired tool for spot cleaning. Insert tool on end of hose until it clicks into place.

4. Twist the Quick Release™ cord wrap clockwise to unwrap the power cord completely.

Operations

Pre-treating

Cleaning effectiveness will be enhanced if you pre-treat heavily stained or highly soiled areas. Here's how to do it:

1. Attach the 3" Tough Stain Tool to the handheld cleaning hose.

2. Plug in the unit and press the power button beneath the handle to turn it on.

3. Hold the 3" Tough Stain Tool just above the carpet or upholstery to be cleaned. Press the trigger to mist solution over the soiled area. For Deep Stain & 3-N-1 Stair Tool, follow instructions on page 7.

4. Wait 3-5 minutes before cleaning.

⚠WARNING

Keep spray away from face. Failure to do so may result in personal injury.

Cleaning with the Tough Stain Tool

1. Attach the 3" Tough Stain Tool to the handheld cleaning hose.

2. Plug in the unit and press the power button beneath the handle to turn it on.

3. Hold the tool 1 inch above soiled surface.

4. Press the spray trigger to mist solution over and onto the soiled area.

5. Release the spray trigger and gently scrub the stain.

6. To lift the stain away, apply downward pressure on the tool and slowly pull it toward you. Watch as powerful suction removes the dirt and cleaning solution. Continue until no more dirt can be removed.

7. As a final step, use "drying strokes" (by not pressing the spray trigger) to remove as much moisture as possible. Repeat this step as often as necessary.

NOTE: Oxy Boost formula will continue to clean oxidizable stains for 6-8 hours.

IMPORTANT

Check the manufacturer's tag before cleaning upholstery. "W" or "WS" on the tag means you can use your SpotClean. If tag is coded with an "S" (with diagonal strike-through), or says "Dry Clean Only," do not proceed. If manufacturer's tag is missing or not coded, check with your furniture dealer.

Operations

Go to www.BISSELL.com and search "5207 SpotClean Videos"

Cleaning with the Deep Stain Tool (select models)

1. Attach the Deep Stain Tool to the handheld cleaning hose.

2. Plug in the unit and press the power button beneath the handle to turn it on.

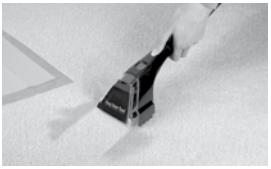
3. Set the tool directly on top of the carpet before pulling the spray trigger to inject formula deep into your carpet fibers. **Always keep the Deep Stain Tool in direct contact with carpeting to avoid over-spraying.**

4. Release the spray trigger and gently scrub the stain.

5. To lift the stain away, apply downward pressure on the tool and slowly pull it toward you. Watch as powerful suction removes the dirt and cleaning solution. Continue until no more dirt can be removed.

6. As a final step, use "drying strokes" (by not pressing the spray trigger) to remove as much moisture as possible. Repeat this step as often as necessary.

NOTE: Oxy Boost formula will continue to clean oxidizable stains for 6-8 hours.



Cleaning with the 3-in-1 Stair Tool (select models)

This versatile 3-way tool sprays, scrubs, and suctions up dirt and stains from the outer curves, corner, and tread of carpet staircase.

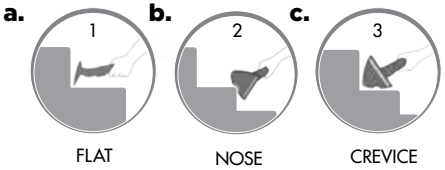
1. Twist the tool head to desired setting to clean carpeted stair. The downward facing edge is the active cleaning mode.

- **a.** Use the flat area to clean top of stairs
- **b.** Use pointed edge to clean inside crevice
- **c.** Use indented area to clean outer corner (nose) of stairs

2. Ensure the tool spray tip is pointing downward. Pressing trigger, slowly move the tool back and forth over the soiled surface keeping the tool in contact with the carpet.

3. Release trigger and move tool slowly over the soiled area to suction up water and dirt.

4. Continue to clean the area until no more dirt can be removed.



Maintenance & Care

After cleaning

1. Unplug power cord from outlet.

2. Empty and rinse the dirty water tank after each use, OR when dirty water reaches the indicated maximum fill line.

a. To remove the dirty water collection tank, simply lift up on the tank from the base of the machine.

b. Pull tab to remove plug from tank

c. Rinse out dirty tank with clean water after emptying.

d. Disconnect the cleaning tool from the hose grip by pushing down on button lock and pulling straight off. (Do NOT twist tool to remove it).

e. The front of the Tough Stain Tool, Deep Stain Tool & 3-N-1 Stair Tool can be removed for easy cleaning. Push the button at the top of the tool and slide the front of the tool off the base. Rinse both under water and replace the front of the tool.

f. Check spray nozzle for accumulated dirt or debris. If necessary, clean with soft bristle brush.

g. The float stack can be removed from the dirty tank for cleaning. Turn it counter-clockwise to remove it. Rinse with water until all debris is removed. Replace the float stack in the dirty tank and turn clockwise to lock.

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

2g.

Machine storage

1. Wipe all surfaces with a soft cloth.

2. Wrap power cord around the cord wrap on the back of the machine.

3. Wrap flex hose around the base of the unit and secure the spray trigger.

4. Store unit in protected, dry area, at room temperature (40° to 110°F).

Thermal protector

An internal thermal protector has been designed into your cleaner to protect it from overheating. When the thermal protector activates, the suction motor will stop operating. If this happens, proceed as follows:

1. Turn the cleaner OFF (O) and unplug from electrical outlet.

2. Check the end of the hose and tool for blockages and remove if necessary.

3. Check the float stack for clogs. Refer to step 2g in the cleaning instructions above.

4. When the motor cools for approximately 30 minutes, the thermal protector automatically resets and cleaning may continue. If the thermal protector continues to activate after following the above steps, your cleaner may need servicing. Call BISSELL Consumer Care or visit the website.

Troubleshooting

⚠WARNING

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Reduced spray or no spray	Spray nozzle clogged	Clean spray nozzle using an unfolded paper clip
	Clean water/solution tank empty	Check/fill tank
	Clean water/solution tank insert clogged	Clean insert at bottom of clean water/ solution tank
	Pump needs priming	Gently lift clean water/solution tank while depressing the spray trigger OR gently squeeze clean tank while depressing spray trigger
Spot cleaner won't pick up cleaning solution	Poor upholstery/carpet tool position	Reposition upholstery/carpet tool on surface, follow recommended cleaning procedures
	Dirty water tank is full	Empty dirty water tank
	Upholstery/carpet tool brush worn	Replace with new brush
	Excess solution in flex hose	Lift tool and point upwards to allow water in hose to flow into the dirty water tank
	Incorrect cleaning formula	Use BISSELL 2X Portable Machine formulas only
Deep Stain Tool is Over-Spraying Formula (Formula is Spraying Out the Sides)	Formula trigger is being pulled when tool is above carpeting	Make sure the Deep Stain Tool's formula injection needles are burrowed deeply within your carpeting before pressing the formula spray trigger. To avoid over-spraying, make sure the tool stays in direct contact with the carpet at all times.
	Deep Stain Tool is being used on upholstery	The Deep Stain Tool is designed for high-pile carpets and rugs. Switch to the 3" Tough Stain Tool for upholstery cleaning.
Dirty Water Tank Leaking	Duckbill valve is dirty	Clean the duckbill valve that is located at the bottom of the dirty water tank. Once cleaned, make sure it is placed securely back in place.

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Cleaning Formulas

CLEANING FORMULAS					
79B9	2X Portable Machine Spot & Stain Formula 32oz		74R7	2X Portable Machine Pet Stain & Odor 32oz	
1405	Oxy Boost 16oz		1406	Renew Boost 16oz	
1407	Prevent Boost 16oz				

Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, or regular mail as described below.

Limited Two-Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE two YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website or E-mail:

www.BISSELL.com

Or Call:

BISSELL Consumer Care
1-800-237-7691
Monday – Friday 8am - 10pm ET
Saturday 9am - 8pm ET
Sunday 10am - 7pm ET

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.
You'll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We'll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.BISSELL.com/registration now!

BISSELL Consumer Care

For information about repairs or replacement parts, or questions about your warranty:

Call:

BISSELL Consumer Care
1-800-237-7691

Monday - Friday	8 am - 10 pm ET
Saturday	9 am - 8 pm ET
Sunday	10am - 7pm ET

Email:

www.BISSELL.com/email-us

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 11 for details.

We can't wait to hear from you!

Rate this product and let us (and millions of your closest friends) know what you think!

www.BISSELL.com

BISSELL®

©2016 BISSELL Homecare, Inc
Grand Rapids, Michigan
All rights reserved. Printed in China
Part Number 160-9613 04/16 RevA
Visit our website at: www.BISSELL.com